# Maranatha Tours



# welcome







Before you know it you will be on a trip of a lifetime. We want to ensure you have the best possible tour. Please read through this packet of information. There are many details and questions that will be answered within this booklet.

# **Check Your Passport:**

International travelers know a valid passport is required for visiting foreign countries, but did you know that with only six months validity remaining on your passport, it is of limited use? Many popular visa and non-visa destinations require a passport with at least six months validity, without which, airlines may not permit boarding and government officials can deny entry upon arrival. Check your passport today and start the renewal process if it expires within 6 months of your trip.

# **Travel Insurance:**

Enclosed you will also find information about why travel insurance is recommended. For specific questions regarding the protection plan we offer, please contact Travelex Insurance Services at 1-844-877-1879 and refer to Plan Code 356A-0920.

Maranatha Tours recommends that you purchase a travel protection plan to help protect you and your tour investment against the unexpected. The plan that we offer that is provided by Travelex Insurance Services helps provide coverage for Trip Cancellation, Trip Interruption, Emergency Medical Expense, Evacuation/Repatriation, Trip Delay, Baggage Delay and more.

If you would like to purchase the protection plan, please visit https://maranathatours. travelexinsurance.com/index.aspx?location=03-0261&go=bp&navigation=off to enroll. To be eligible for the waiver of pre-existing conditions exclusion, the plan must be purchased **within 15 days** of your initial trip deposit, and you must be medically fit to travel at time of plan purchase. The product descriptions provided here are only brief summaries. The full coverage terms and details, including limitations and exclusions, are contained in the insurance policy. Travelex Insurance Services, Inc CA Agency License #0D10209. All products listed are underwritten by, Berkshire Hathaway Specialty Insurance Company, NAIC #22276. ZMX

# Liability:

As indicated in the tour brochure, which acts as our contract with you, Maranatha Tours, Inc., acts only as an agent for the airlines, hotels, bus companies, and those providing the services. Maranatha Tours, Inc. is not responsible for loss or injury incurred while on this tour. If for any reason a misconnection or cancellation by the airline carriers occur, Maranatha Tours is not responsible for any fees that are incurred by the passenger.

## Cancellations:

In the event of cancellation, refunds will be given in accordance with the terms and conditions stated on your tour brochure. By joining the tour, you have accepted these terms and conditions, but should you have any questions, please feel free to contact your tour leader or Maranatha Tours, Inc. for clarification. Any exceptions to the brochure terms and conditions must be received in writing from Maranatha Tours, Inc.

# thecountdown

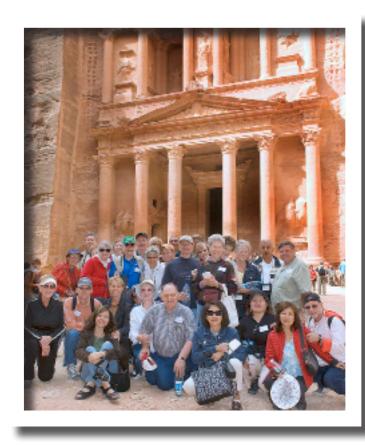
# What do you need to do now?

# Deposit:

We have received your deposit. The next step is to check your passport. If you do not have your passport yet, please begin the process for obtaining or renewing.

# 200 Days prior to departure:

First payment due: 25% of the balance on your statement is due. An email reminder will be emailed to you with your current statement.



# **120 Days** prior to departure:

At this time, we must also have your passport information in order to submit the correct name for your airline tickets, as well as any Visas that are needed for your tour. Please note the name on your airline ticket **must match** the first and last name on your passport **exactly**. If we have not received your correct name and your ticket is issued incorrectly, you will be responsible for any charges by the airline to reissue your airline ticket in the correct name.

Soon you will receive your Friends and Family documents. This email will include your rooming list, flight schedule, and hotel information. At this time your second payment of 25% of your balance is due; you will receive an email reminder.

# 60 Days prior to departure:

At 60 days prior to your departure your third payment of 25% of your balance is due. An email reminder will be sent with a current statement.

# 30 Days prior to departure:

At 30 days prior to your departure your final payment is due. Again, you will receive a reminder email with your statement. If the final payment is not received by 14 days prior to departure, a \$100 late fee will automatically be charged.

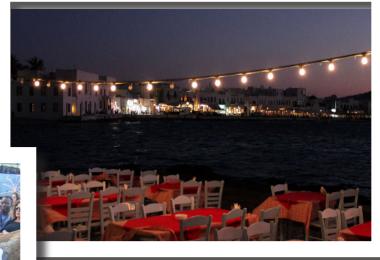


# **Emergencies**

Should there be an emergency at home while you are traveling, and family members are unable to reach you at your hotel, please instruct your family to contact Maranatha Tours, Inc. Cell phones give us instant communication with all our overseas staff and guides. The cost of any phone calls needed to reach you may be invoiced to you upon your return. Maranatha Tours may, at its discretion, waive these costs.

# 7-14 days prior to departure:

Seven to fourteen days prior to departure you will receive your electronic airline tickets by email. All of your final travel details will also be sent to you by email at this time.





## **Passports**

a passport, check now to be sure of its website: www.travel.state.gov. put off checking your passport; should 487-2778. there be any problems, you will want time to renew your passport.

Many foreign countries are now requiring that passports be valid for a specific length of time past your arrival date into that country. So, if your passport expires within 6 months past the date of your departure, it will be necessary for you to for this trip. Three countries that require that your passport be good for 6 months past your travel date are Israel, Jordan, and Egypt. Maranatha Tours will not be responsible for any delays, missed touring, or expenses as a result of a passport expiring within 6 months of your departure date.

If you have questions regarding this, contact your tour host or Maranatha Tours • Social security card - required for adults for clarification on this.



# **Obtaining A Passport**

Your passport is essential for leaving and Getting a passport is a simple process as long as you obtain everything you need re-entering the United States, and is the before applying. United States residents must apply in person at a Federal Building or most important item you will carry with County Courthouse. Each person traveling must have his/her own passport.

you while traveling. If you already have Passport applications are available online at the National Passport Information Center's

location as well as expiration date. Do not The phone number for inquiries regarding your passport application status is 1-877-

To apply you will need the following:

- Two duplicate 2"x2" passport photos. especially made for this purpose and taken recently. The bearer must sign both photos for a new passport.
- obtain a new passport before you leave A certified copy of your birth certificate or other proof of citizenship (such as naturalization paper). If you do not have a birth certificate, you must have a letter from the state where you were born stating that a legal search has been done for your birth certificate.
  - · A valid photo ID with a signature. This can be a driver's license or military ID.
  - as well as children.
  - Apply at a Federal Building, County Courthouse, or in many cities, at a designated Post Office. Check online before going to a Post Office, as only certain Post Offices provide this service, and most require an appointment.

Please check with the National Passport Information center for exact fees, however as of today the fees are approximately: Adult \$165.00; children (15 or under) \$135.00. You will need a check or Money Order made payable to "U.S. Department of State." (There is an additional \$60.00 fee for expedited services which are processed in approximately 3-5 weeks.) A US passport is valid for an adult for ten years from the date of issue; a child's passport is valid for five years. A new passport may be secured using the old passport if it was issued within the past 15 years. Passport renewal may be done by mail or online. Contact your local passport office or access the renewal application form online.

Sign your passport immediately upon receiving it. Fill in the inside cover information. Do Not Pack Your Passport in Your Suitcase! Carry it on your person at all times when traveling. Memorize Your Passport Number and Date of Issue. Make a copy of the passport information page, and keep it in a secure place separate from the passport in case of loss.

# **Important Notice**

Passengers traveling to many overseas countries must have their passport information submitted to each country prior to arrival. If this information is not submitted to Maranatha at least 120 days before departure, you may not be allowed into these countries. In addition, we must issue the International Airline ticket in the name that appears on the passport. If the first and last name on the ticket is different from the passport, the airline has the right to deny you boarding.

## **Residents of the USA who are not USA Citizens**

At the time of departure from the USA, you must have in your possession: A valid passport with a multiple re-entry permit, all necessary visas, alien registration card, and income tax clearance (if applicable). There may be certain countries on your tour which will not allow us to include you on the Visa for the group. Please check with us as soon as possible for any entry visas which you may be required to obtain on your own prior to departure. Maranatha Tours, Inc. accepts no responsibility for obtaining Visas for non-USA citizens, or the cost involved to do so. This is the responsibility of each passenger.

If a Visa is needed, please begin this process as soon as possible. It can take several months for a visa to be approved. In the event that your visa is not approved and you are unable to travel as planned normal cancellation fees will apply.

## Visas

US Citizens only: visas may be required for your trip depending on where you are traveling to, as well as your citizenship. For US citizens, please note, all visa fees are included in your "all inclusive" tour.

Non US Citizens: if you are not a US citizen with a US passport, please contact Maranatha Tours to determine if you will need a visa. All visas outside of group visas will need to be obtained by the individual traveler from the consulate for that country. Maranatha Tours will provide any information needed to obtain your visa, however we are unable to obtain the visa for you. You may want to contact a visa expediter such as A-Briggs (www. Abriggs.Com) for assistance.











# lwatch that luggage



## Number, Size & Weight restrictions

With your ticket email that you will receive at the 7-14 days mark, your operator will advise specific details on the luggage restrictions for your specific airline and their current baggage fees and surcharges, which are the responsibility of the passenger, and must be paid directly to the airline.

Generally you are allowed 1 checked bag. It cannot exceed 62 inches (length + width + height) in size, nor 50 pounds in weight on transatlantic flights. Your one allowable carry-on piece may not exceed a linear dimension of 45 inches, and must be able to fit in the overhead bin and weigh no more than 16 pounds. A backpack or camera bag may be considered a carry-on by the airlines and must fit under the seat in front of you. Likewise, you can take one personal item (such as a purse) that must fit under the seat in front of you.

The following website contains current restrictions and rules for carry-on:

## www.tsa.gov/travelers.

Travel light

Do not purchase a new wardrobe! Bring clothing you know is comfortable, easy to wash, easy to pack, and requires little or no ironing. Since days are often hot and nights cool, we recommend light pieces to layer for warmth. Comfortable, broken-in walking shoes are a must. A pair of slippers in your flight bag will increase your comfort on the plane.

# 2 Don't pack too much

The veteran traveler's trick is to lay out everything you'll need, then take just half and return the balance to your closet. Then, walk around with you packed bags for a few minutes. Do they feel too heavy? Remember, it's often difficult finding porters, particularly inside the customs areas. Though heavy designer bags are certainly cachet, lightweight (canvas or nylon) ones are more practical, especially if you have to carry them yourself.

Pack and repack articles in the same order each time

During short stays, you'll then be able to reach into your bags and find what you want without unpacking completely.

## Locks & Labels

Suitcases should be sturdy and can be locked with keys or combinations. The airlines, however, currently require you NOT to lock your luggage or use only a TSA approved lock while it is in their hands. While traveling by land on the tour, luggage can be locked while it is not in your possession. Bring two sets of keys and keep them separate.

Be sure all bags are clearly identified with baggage tags attached securely inside and outside showing your name, home address, phone number and tour group. Attach the special Maranatha Tours luggage tags you will receive with your backpack tags for easy group identification.

## Each person bring...

We strongly suggest that EACH PERSON TAKE ONE SUITCASE AND ONE CARRY ON due to the LIMITED STORAGE SPACE on the motor coaches. Any porterage included in your tour price has been based on one piece per person. You may have to move your own luggage during the tour, so be sure it's not too heavy! Tipping for handling any additional pieces will be the responsibility of the individual (including any carry-on luggage not personally handled throughout the tour) and this surcharge should be given to your tour host before leaving the States.

# Preparing for your trip: 10 Tips on HOW to Pack

Coordinate your wardrobe around a single color

This will automatically eliminate many items of clothing. Separates (jeans, pants, and shorts for men, skirts, slacks and blouses for women) are best because they can be mixed and matched. We recommend layering for weather.

# Use every square inch of luggage space

Place hosiery into the toes of your shoes. Roll up sweaters and underwear at the bottom of your luggage, followed by layers of clothing that wrinkle more easily. Packing the bag fuller helps keep the contents from sliding around.

# 6 Minimize wrinkling by packing shirts and dresses with buttons buttoned

Fold clothes as little as possible, and fold them as close to the waist and seams as you can. Plastic cleaner's bags between layers minimize wrinkling, and you should keep each layer as flat and even as possible. Unpack as soon as possible after your arrival at your hotel. Instead of bringing a heavy travel iron, try this: hang your clothes in the bathroom when taking a shower. Often, the humidity is enough to de-wrinkle them. Downy makes a wrinkle-release spray that works well.

# Pack only as many toiletry articles as you'll use

Small sample sizes are excellent. Otherwise, transfer small amounts of shampoo, perfume, etc., to smaller vials or bottles. Liquids travel best in plastic containers, but do not fill them to the top. Seal them with tape, and pack tape to reseal them later. Place liquid and cream containers in plastic bags.

# Don't pack anything fragile, valuable or perishable

Money, jewelry, valuables, important documents, such as your passport, or prescription drugs should be carried with you. Leave all expensive jewelry at home or in safe storage.

# Pack some of your traveling companion's clothes in your bag, and vice versa

Both of you will then have a change of clothes if one bag is lost. Pack toiletries and a change of clothes in your carry-on bag.

# **10** Be prepared for weather

Check online temperature listings for the area(s) you'll visit for one week prior to departure. To prepare for a summer cold spell or a winter heat wave, use "layering" - a sweater on top of a shirt, on top of a turtleneck, and so on - as layers can be added or removed according to the local temperature. Remember, weather is unpredictable so please check online before departure.



# **International Cell Phone usage**

# Your cell service while abroad

It used to be you would need to secure a travel cell phone to take with you for international travel. We live in a time when you can use your existing cell phone while travelling abroad. Here are a few things to do to ensure your phone is travel ready.

- Contact your cell service provider and talk with them about international coverage options for you cell plan. If your current plan does not include international coverage, ask if you can add coverage for a span of time. Many providers have the option to add a daily charge while using your phone abroad.
- If you do not add an international plan to your phone before travel, be sure to turn off the international data roaming. Most hotels will have WiFi for your use, so you should be able to connect to that while at the hotel. WhatsApp is a great app to use to stay in communication with friends and family while traveling.

# Important documents & articles to bring

# **Checklists:**

# **Documents:**

- □ Passport
- ☐ Flight details
- ☐ Money for lunches, etc.
- ☐ Itinerary
- Brochures and interesting articles you have collected about the area

# Luggage accessories:

- ☐ TSA approved luggage locks with extra keys
- Maranatha Tours' baggage tags, properly filled out, securely fastened to each piece, with ID inside
- ☐ Air Tags inside each checked piece of luggage

# **Medications:**

 □ Extra prescriptions & copies of scripts (medications, glasses, etc.)

# Other articles:

- □ Camera and sufficient memory storage for your camera
- □ Kleenex, washcloth, mouthwash, hand sanitizer, and wet wipes
- ☐ Liquid or powder laundry soap
- Sunglasses
- □ Cell phone charger
- ☐ Swimsuit & water shoes
- □ Sweater
- ☐ Comfortable walking shoes
- □ Portable chargers for phones

# travel tips

# ECCULTULITY !!

# **Services Available**

## Voltage

The voltage overseas is generally 220v-50 cycle AC, while in the U.S. it is 110v-60 cycle. Many modern electronics such as laptops and cell phones automatically convert 220 and do not need a separate converter. Check the power transformer for your appliance to see what the input voltage range is. There may be a switch on the transformer to select the input voltage. If you use an electric razor, hairdryer or curlers/ curling iron that do not convert, please ensure that you have a 1500-watt converter or higher with adapter plugs for the country you are traveling to.

## Plugging in:

You will need the adapter for the country(ies) to which you are taveling. Kits are available to purchase that cover all adapters needed for every country.

# Computers & Internet

Most hotels will have Internet access. If you are looking to bring your laptop please make sure you have a converter that is specifically designed for computers and electronics to avoid overloading your charger.

# Laundry / Cleaning / Pressing Services

Although expensive, next-day service is offered in many hotels providing that you leave the items to be cleaned, laundered, or pressed before 8:00 A.M. Items will be returned before dinner the following evening. Please - check with the hotel front desk for this information. Most hotels do not offer self-serve laundry.



# Single supplement

As with most tours, the cost is based on double occupancy in a twin-bedded room. If you desire a single room, please advise Maranatha Tours. You will be invoiced according to the supplemental charge as shown under the terms and conditions of under the terms and conditions of the brochure.

# Room assignment

Please notify us with whom you will be traveling so we can assign rooms accordingly. Unless a single room is requested, we rooms according to receipt of the initial deposit. It is imperative to get your request in as soon as possible, since last-minute deposits may result in an involuntary single accommodation; in this case you will be assessed the normal single supplement as stated in the single supplement as stated in the brochure's terms and conditions.

# **Triple room accommodations**

The size of the rooms in some hotels may not warrant triple accommodations. However, wherever practical, this will be provided upon request. This option works well if 3 travelers want to split the double occupancy cost of a room rather than paying for an additional single supplement.

# Airline upgrades

Airline upgrades are limited and on a first come basis. Fares on a first come basis. Fares to upgrade from Economy to Comfort Class when available range from \$800-\$4,000 per person. Fares to upgrade from Economy to Business Class when available can range from \$3,000-\$6,000 per person. Once airling tickets are issued at 30 airline tickets are issued at 30 days prior to departure, any changes, including upgrades, must be done at the airport on day of travel unless there is an emergency. Once you have left the States changes become very difficult.

# **About money**

# Foreign exchange

Currency exchange rates fluctuate, so check exchange rates online from time to time. Included in the money you bring, we recommend at least 50 single dollar bills because they are acceptable in most foreign countries and, in the event of needing small local change, you will not end up with excessive local currency. While traveling, we will keep you informed of the exchange rate. We do not recommend fravelers checks as they are NOT generally accepted. Most stores, hotels, and restaurants will not accept them due to high forgery over the years. Many countries, like Israel, Egypt, and Jordan accept US Dollars. So for these countries there is no need to exchange. Other countries, like Greece, Italy, and Turkey will require local currency. Check with your bank for current rates if you need to get currency exchanged.

# **Letters are important**

Mail sent to the U.S. from overseas

Be sure to send your correspondence by airmail for prompt delivery. Drop mail into a postal box – do not leave it with the hotel clerk! Postage stamps are usually available wherever postcards are sold and at hotel front desks. Ask your guide for the best locations.

# **Money and Food:**

Credit cards are accepted in the larger shops and restaurants, but the smaller ones will not. We recommend \$15 US or Euro (depending on the country to which you are traveling) per day in cash for lunches.

If you have been overseas, you know that tipping is an integral part of travel. While all service charges are included in the tour price, additional tipping is so customary that tipping levels are approved by some departments of tourism. Hotels, guides, bus drivers, restaurants, etc., all expect a tip. We have found over the years that tipping as a group not only saves each individual time and money, but the amounts have been agreed on by all staff. For example the average tip for dining is \$1.00 per day per person. All of our tours are "all inclusive," and the tips have been included in your tour cost Soon you will receive your Friends and Family documents. This email will include your rooming list, flight schedule, hotel information. You will also receive an email.

# **Take lots of pictures**

Film, memory cards, and batteries are available overseas for most cameras, however, it may be lower quality and will definitely be more expensive than you are used to, so we highly recommend you purchase an adequate supply before leaving. Photographic equipment should be purchased from a reliable store in your area and should be fresh stock, since the pictures you will take cannot be replaced. Try your camera and flash before leaving so you know everything is working. Please remember, in order to charge your camera or batteries you will need to make sure you have the correct power adapter for the country you are in.

Bringing professional camera equipment across borders may be subject to fees and will be at the discretion of customs and immigration officers. In addition, some sites may require photo passes.

# About the food

You will find meals to be delicious and more than ample. Although most meals are American foods, part of the adventure of traveling abroad is trying the cuisine of other countries.

For those under a doctor's care and requiring a special diet, we will request this service from the airlines and hotels if given sufficient notice. However, Maranatha Tours cannot be held responsible if the request is not fulfilled. fulfilled.

# Water and other beverages

Water served at the table in the hotels we use is considered safe. Bottled water, coffee, tea and soft drinks are always available at a supplemental charge at lunch and dinner.



# 





# **Vaccinations**

You can visit www.Who.Org to determine what if any vaccination recommendations and requirements there are for the country you will be visiting. None of the countries that we travel to are currently requiring proof of the COVID vaccine. As that can change at any time, Maranatha Tours will keep you updated should that become the case. We always recommend you check with your personal physician to see if there are any vaccinations they would recommend based on your individual health history.



# **Medications**

If you require any special medications, we suggest that you carry them along with you.

Sufficient medication should be taken in your hand-held carry-on bag in the event that checked luggage is delayed or lost while traveling. Please note that not all brands of medicine are available overseas. Illness can be caused by over-indulging in tree or vine-ripened fruits, or by drinking too much water containing salt or minerals to which you are not accustomed. Have your doctor prescribe or pick up an over the counter anti-diarrheal medicine before you leave. Medications are not required to be in their original bottles. Daily or weekly dividers are fine. Bring copies of your prescriptions.

# **Prescriptions**

Prescriptions issued in the USA will be honored overseas provided they clearly show the doctor's signature and license number. We highly recommend (but it is not mandatory) that you bring a written prescription to have with you in case it becomes necessary to get additional medication.

# CPAP Machine & Distilled Water

Many people require a CPAP machine while sleeping. If this is something you want to be sure arrives overseas with you, you might make room for it in your carry-on luggage. Distilled water is something that can be obtained, but we need to request it ahead of time. You will find the cost break-down for each country below. Please determine how much distilled water you will need while on your tour and email Maranatha Tours at groups@maranathatours.com so that we can set that up for you. Also, be prepared to pay your guide directly for the distilled water. One gallon is equivalent to 3.8 liters.

Israel: \$10 per liter

Jordan: \$5-10 per liter

Turkey: \$5 per 1/2 liter Greece: \$2-10 per liter

Italy: €5 (to be paid to reception at at your

notel)

Egypt: no charge (but MTI will still need to know how much you need)



# **Physicians**

Should a serious illness or injury occur, medical service by well-trained doctors and well-equipped hospitals is available almost everywhere we go. Before your tour is set to begin, confirm with your insurance company exactly what overseas hospitalization and medical coverage you have. Travel insurance may be helpful if your insurance does not cover overseas.



# Illness

In the event that a tour member becomes ill on the tour, Maranatha Tours or its overseas representatives will make phone calls, send emails or faxes, and assist in every possible way in accordance with instructions. The tour member will be responsible to pay all costs incurred. Should the ill person find it necessary to leave the tour and return to the U.S. independently, he/she will bear the supplemental airfare and transfer expenses. Again, travel insurance may be helpful with these expenses.



# **Fit To Travel**

When registering for the tour, the Terms and Conditions stated "By registering for the tour, passengers accept responsibility for being in good health and able to walk and travel on the tour." Many sites are not accessible to those who are physically challenged, and may limit the overall tour experience. Maranatha Tours does not provide additional assistance to passengers with physical or mobility limitations, as tour itineraries require full mobility. Please advise Maranatha Tours if you have any limitations that may impact your tour.



# **Eyeglasses**

Carry an extra pair with you. Sunglasses are also highly recommended.



# People with Disabilities or physical limitations

Tour participants who cannot move freely about and require assistance must be accompanied by a helper who is responsible to give assistance. Your tour host, tour guide, or other tour members cannot be expected to assist. If you need wheelchair assistance at the airport or while on the tour, please coordinate with Maranatha Tours to ensure this is pre-arranged. Please keep in mind that not all of the hotels and sites we will visit are wheelchair accessible. You will be required to walk at times, and you must be able to get on and off the bus without assistance.



Dream. Explore. Travel On.





### **PLAN BENEFITS**

Benefits	Coverage <sup>1</sup>
Trip Cancellation	100% of trip cost (up to \$10,000)
Trip Interruption	100% of trip cost (up to \$10,000)
Trip Delay	\$500 (\$150/day)
Frequent Traveler Benefit	\$200
Missed Connection	\$500
Baggage & Personal Effects	\$1,000
Baggage Delay	\$200
Emergency Medical & Dental Expens	ses \$15,000 (\$500 dental sublimit)
Emergency Medical Evacuation	\$150,000
Accidental Death & Dismemberment	\$10,000
Travel Assistance & Concierge Service	es <sup>3</sup> Included

**Purchase Your Travelex Protection Plan Here** https://maranathatours.slack.com/archives/ D042RSLQNQJ/p1677538059520159

# TRAVEL PROTECTION

**EXCLUSIVELY FOR MARANATHA TOURS** 

Created with Maranatha Tours travelers in mind, this travel protection plan gives you and your loved ones options when unexpected situations affect your trip. Let us help you Dream. Explore. Travel On.

## **PLAN HIGHLIGHTS**

- Primary coverage
- 12 hour trip delay benefit
- 3 hour missed connection benefit
- 15 day purchase review period
- · Ability to provide coverage for all your trip components, including tours, flights and cruises
- Purchase within 15 days of initial trip deposit to be eligible for the pre-existing condition exclusion waiver
- Fast, online claims<sup>2</sup>

### PLAN RATE PER PERSON

Trip Cost	Plan Cost <sup>1</sup>
\$1-\$2,000	\$101
\$2,001-\$3,000	\$137
\$3,001-\$3,500	\$163
\$3,501-\$4,000	\$187
\$4,001-\$4,500	\$213
\$4,501-\$5,000	\$240
\$5,001-\$5,500	\$292
\$5,501-\$6,000	\$317
\$6,001-\$6,500	\$343
\$6,501-\$7,000	\$374
\$7,001-\$7,500	\$403
\$7,501-\$8,000	\$436
\$8,001-\$8,500	\$463
\$8,501-\$9,000	\$491
\$9,001-\$9,500	\$518
\$9,501-\$10,000	\$549



1 All coverages per insured up to limits listed. Coverage and rates may vary by state. Please see your policy for details or call 844.877.1879. Rates are per traveler and subject to change. 2 Based on industry average. Fastest payment on approved claims is based on 'electronic payment' of claim. 3 Provided by the designated provider as listed in the Policy.

## **PLAN BENEFITS**

## TRIP CANCELLATION & TRIP INTERRUPTION

Protect travel investments and recover non-refundable, prepaid trip costs if a trip is canceled or interrupted. Popular reasons include:

- Sickness, Injury or Death<sup>4</sup>
- Strike • Home Uninhabitable/Inaccessible • Quarantine/Hijacking
- Traffic Accident Jury Duty/Subpoena
- Military Duty · Inclement Weather
- Employment Termination • Terrorist Incident

### TRIP DELAY

Reimbursement for additional costs such as accommodations, transportation and meals if a trip is delayed 12 hours or more.

## MISSED CONNECTION

Reimbursement for unused, non-refundable expenses and additional transportation to join the departed trip if a connection is missed by 3 hours or more.

### **BAGGAGE & PERSONAL EFFECTS**

Reimbursement for personal articles and expenses if bags are lost, stolen or damaged.

### **BAGGAGE DELAY**

Reimbursement for personal articles and expenses if bags are delayed for 24 hours or more.

## **EMERGENCY MEDICAL & DENTAL EXPENSES**

Emergency medical treatment if a sickness or injury occurs while traveling.

## **EMERGENCY MEDICAL EVACUATION**

Includes emergency medical evacuation to the nearest suitable medical facility, help returning home if medically necessary, and repatriation and travel expenses (maximum \$25,000) for escort.

## **ACCIDENTAL DEATH & DISMEMBERMENT**

Reimbursement for permanent loss of life, limbs or sight from a covered accidental injury during travel.

**Questions About Plan Benefits?** Call 844.877.1879 and use Plan # 356A-0920 or email <u>customersolutions@travelexinsurance.com</u>

# TRAVEL ASSISTANCE SERVICES<sup>3</sup>

Includes a wide range of services before and during trips through a 24/7 toll free number. Includes assistance with medical emergencies, lost documents, event ticketing and much more.

### **PLAN DETAILS**

View policy: policy.travelexinsurance.com/356A-0920

4 Of you, a Traveling Companion, Family Member or Business Partner. This plan does not cover any loss caused by or resulting from: intentionally self-inflicted Injury, suicide, or attempted suicide of the Insured, Family Member, Traveling Companion or Business Partner while sane or insane; Normal Pregnancy or Childbirth, other than Unforeseen Complications of Pregnancy, of the Insured, a Traveling Companion or a Family Member; participation in professional athletic events; motor sport, or motor racing, including training or practice for the same; mountain climbing that requires the use of equipment such as; pick-axes, anchors, bolts, crampons, carabineers, and lead or top-rope anchoring or other specialized equipment; operating or learning to operate any aircraft, as student, pilot, or crew; air travel on any aircraft. supported device, other than a regularly scheduled airline or air charter; war (whether declared or not) or act of war, participation in a civil disorder, riot, insurrection or unrest; any unlawful acts committed by the Insured; Mental, Nervous or Psychological Disorder; if the Insured's tickets do not contain specific travel dates (open tickets); being under the influence of drugs or narcotics, unless administered upon the advice of a Physician or intoxication above the legal limit; any Loss that occurs at a time when this coverage is not in effect; traveling solely or substantially for the purpose of securing medical treatment; any Trip taken outside the advice of a Physician; Pre-Existing Medical Conditions of an Insured, Traveling Companion, Business Partner or Family Member (within a 60 day period immediately preceding coverage effective date). The following exclusions also apply to the Medical Expense Benefit: routine physical examinations; mental health care; replacement of hearing aids, eye glasses, contact lenses, sunglasses; routine dental care; any service provided by the Insured, a Family Member, or Traveling Companion; alcohol or substance abuse or treatment for the same; Experimental or Investigative treatment or procedures; care or treatment which is not Medically Necessary, except for related reconstructive surgery resulting from trauma, infection or disease; coverage for Trips less than 100 miles from the Insured's Primary Residence (also applies to the Emergency Evacuation Benefit). The following exclusions also apply to Accidental Death and Dismemberment: Benefits will not be provided for the following: loss caused by or resulting directly or indirectly from Sickness or disease of any kind; stroke or cerebrovascular accident or event; cardiovascular accident or event; myocardial infarction or heart attack; coronary thrombosis; aneurysm. Please refer to your policy for a complete list of plan exclusions and limitations. The purchase of this product is not required in order to purchase any other travel product or service. Your travel retailer might not be licensed to sell travel insurance and will only be able to provide general information about the product. An unlicensed travel retailer may not answer questions about the terms and conditions of the insurance offered and may not evaluate the adequacy of your existing insurance coverage. The products being offered provide insurance coverage that only applies during your covered trip. You may have insurance coverage from other sources that provide similar benefits but may be subject to different restrictions depending upon the coverage. You may wish to compare the terms of the travel policy offered through Travelex with any existing life, health, home and automobile insurance policies you may have. If you have questions about your coverage under your existing insurance policies, contact your insurer or insurance agent or broker. The product descriptions provided here are only brief summaries and may be changed without notice. The full coverage terms and details, including limitations and exclusions, are contained in the insurance policy. If you have questions about coverage available under our plans, please review the policy or contact us. Travelex Insurance Services Inc 810 North 96th Street, Suite 300, Omaha, NE 68114. Toll Free 844.877.1879. Email: <a href="mailto:customersolutions@travelexinsurance.com">customersolutions@travelexinsurance.com</a>. Any inquiry regarding claims may be directed to travelex.claims@bhspecialty.com or 855.205.6054. To view state specific fraud warnings, visit travelexinsurance.com/company/fraud-

Travelex Inc. CA Agency License #UDIO209. Consumers in Maryland may contact: Maryland insurance Administration 800.492.6116 of 410.406.2340. If a linear insurance is underwritten by Berkshire Hathaway Specialty Insurance Company; NAIC #22276 under Policy Form series (all states except as otherwise noted) PG-TA-IPL-USE. In KS, MN, MO, MT, OR, and VA Policy Form series PG-TA-IPL-NV. In CA Policy Form # PT-TA-IPL-CAEAH, CO Policy Form # PG-TA-IPL-NVIA and PG INSURANCE SERVICES

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warning. Consumers in California may also contact: California Department of Insurance Hotline 800.927.4357 or 213.897.8921. Travelex Insurance Services, Inc. CA Agency License #0D10209. Consumers in Maryland may contact: Maryland Insurance Administration 800.492.6116 or 410.468.2340. Travel

and PG-TA-IPL-NVAH-PA, TX Policy Form # PG-TA-IPL-TXEAH and PG-TA-IPL-TXEIM, WA Policy Form # PG-TA-IPL-NVIM and PG-TA-IPL-WAEAH.



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# TOP REASONS TO BUY TRAVEL PROTECTION







Not sure if you need travel protection? Consider these scenarios and what you would do if an unexpected situation affected your next trip.

For a Quote or to Purchase Travel Protection maranathatours.travelexinsurance.com

With Questions about Benefits: call 844.877.1879 and use Plan Number 356A-0920 or email customersolutions@travelexinsurance.com

### 1 I DEVELOPED CHEST PAINS DURING MY TRIP

No one expects to have a medical emergency while traveling. Having Emergency Medical & Dental and Emergency Medical Evacuation benefits helps ensure you receive quality care. Purchase within 15 days of initial trip deposit and you may be eligible for the Pre-existing Medical Condition Exclusion Waiver.<sup>1</sup>

## **?** A TERRORIST INCIDENT OCCURRED AT MY DESTINATION

If a terrorist incident happens in a city listed on your itinerary within 30 days<sup>2</sup> of your scheduled arrival, having Trip Cancellation and Trip Interruption coverage allows you to cancel or interrupt your trip due to a terrorist incident and be reimbursed for unused, non-refundable trip expenses.

### **3** HELP! I MISSED MY CONNECTION

If your flight, cruise or other trip connection is delayed 3 hours or more due to inclement weather or a common carrier delay, Missed Connection coverage allows you to be reimbursed for additional transportation to join the departed trip, as well as any unused, non-refundable trip expenses.

### ▲ MY CHILD HAS AN EAR INFECTION & CAN'T TRAVEL

If your child is your traveling companion and suddenly becomes ill and can't depart on your trip, having Trip Cancellation coverage allows you to cancel your trip due to sickness and be reimbursed for non-refundable trip expenses.

## **5** WHAT HAPPENED TO MY LUGGAGE?

If your bag is lost, stolen or damaged - or if your bag is delayed 24 hours or more - you can be reimbursed for personal articles and expenses.

## 6 HOW DO I SAY 'STOMACH ACHE' IN ITALIAN?

For travel advice or help finding an English-speaking doctor in your area, call Travel Assistance Services<sup>3</sup> anytime 24/7. These experts can even help with Language Interpretation Services.

1 See your policy for exclusions and limitations. View your policy at policy.travelexinsurance.com/356A-0920. 2 Coverage timeframe may vary by state of residence. 3 Provided by the designated provider as listed in the Policy. Coverages may vary by state of residence. The purchase of a product is not required in order to purchase any other travel product or service. Your travel retailer might not be licensed to sell travel insurance and will only be able to provide general information about the product. An unlicensed travel retailer may not answer questions about the terms and conditions of the insurance offered and may not evaluate the adequacy of your existing insurance coverage. The products being offered provide insurance coverage that only applies during your covered trip. You may have insurance coverage from other sources that provide similar benefits but may be subject to different restrictions depending upon the coverage. You may wish to compare the terms of the travel policy offered through Travelex with any existing life, health, home and automobile insurance policies you may have insurance agent or broker. The product descriptions provided here are only brief summaries and may be changed without notice. The full coverage terms and details, including limitations and exclusions, are contained in the insurance policy. If you have questions about coverage available under our plans, please review the policy or contact Travelex Insurance Services at 844.877.1879 or email customersolutions@travelexinsurance.com. Any inquiry regarding claims may be directed to travelex.claims@bhspecialty.com or 855.205.6054. To view state specific fraud warnings, visit travelexinsurance.com/company/fraud-warning. Consumers in California may also contact: California Department of Insurance Hotline 800.927.4357 or 213.897.8921. Travelex Insurance Services, Inc. CA Agency License #0D10209. Consumers in Maryland may contact: Maryland Insurance Administration 800.492.6116 or 410.468.2340. Travel Insurance is underwritten by Berksh



# for your trip

## **DRESS CONSIDERATIONS**

Shorts, t-shirts, jeans, and capri pants are acceptable on all tours, but there will be a few sites that require men to wear pants, and women to cover their arms and legs. Sometimes the weather in summer can be warm. Here are some tips we have learned over the years that have helped both men and women cover up as needed while remaining cool. Women can carry a long skirt they can slide on over shorts, and a scarf to cover their arms and heads as needed. Men can wear pants on days that require covering, or wear pants that can turn into shorts. This works well. We would recommend hats, sunscreen and sunglasses as well, just to protect yourself while traveling, as you will be outdoors at many sites. The guide will advise passengers the night before if there are any sites the following day that require special dress.

# **WALKING - What to expect.**

The tour is mostly walking. There are some sites that have some stairs or inclines. Many sites are rough terrain but easily manageable. Our rule of thumb is if you can walk 1 mile at a time you can do the tour. Although it is more than 1 mile of walking, and most days it is close to 4-5 miles, it is not a continuous walk as there are many breaks and much time spent on the bus going from stop to stop. Our tours are designed for individual who are in their sixties and seventies. There are couple of sites that have many stairs and are more difficult. For the more difficult sites, the guide will advise and give the option for individuals who find this difficult to stay on the bus or in the gift shop area. To get ready for the tour we encourage you to work your way up to walking 1-2 miles per day. Make sure you have worn-in, comfortable, closed-toed walking shoes as well.

# **PASSPORT INFORMATION - Why we need this information.**

When you registered, you received a link to our passenger portal to enter all of you passport information. This is located at MTlpassenger.com. You will need your account number from your statement. Your passport details need to be entered as soon as possible.

If you are traveling to Egypt, Jordan, or Turkey, we must obtain a Visa, which requires your passport details. Italy, Egypt, Jordan, and Greece hotels require passport information for all passengers, 90 days prior to arrival.

Israel has passed a law that requires all hotels to have passport details for all guests staying at their hotel at least 45 days prior to the arrival date. If the hotel does not have the passport details at this time, they will charge a 17% VAT tax per night to each guest whose information is missing. This cost would be about \$16.00-\$20.00 per hotel night. To avoid this charge, please make sure you have the details entered in the passenger portal at least 45 days before your departure.

# Maranatha Tours Inc.

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# **New Group Sales Information**

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Groups@maranathatours.com (602)788-8864 ext. 131

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(602)788-8864 ext. 112

